Mohini Mrigaya



Personal details

Mohini Mrigaya

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Pune, Maharashtra Pune

January 11, 1983

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Skills

- WebEx
- Adobe Connect
- Captivate
- Generative AI
- LMS administration
- Coaching and Mentoring
- Technology Proficiency
- Interpersonal Skills
- Communication skills
- Problem Solving
- Decision Making

Senior Manager - Learning & Development

Strategic and results-driven Learning & Development leader with 19+ years of experience in Organizational Development, Talent Management, and Corporate Training. Certified in MBTI and NLP, with proven expertise in leading cross-functional teams, managing complex projects, and implementing innovative training frameworks. Adept at leveraging advanced tools (WebEx, Adobe Connect, Captivate, Generative AI) to foster a culture of continuous learning and leadership excellence.

Professional Skills Snapshot

Enterprise L&D strategy aligned to business and retail goals
Multi-level learning program design (frontline to leadership)
Succession planning and leadership development frameworks
Capability building across functional and behavioral domains
Role-based training aligned to SOPs and CX excellence
End-to-end LMS implementation and adoption
Blended learning design (e-learning, ILT, VILT, assessments)
Data-driven training needs analysis
Senior stakeholder and vendor management
Learning analytics, ROI measurement, and governance

Education
M.A. English Literature
Ranchi University, Jamshedpur | Jul 2003 – Nov 2005
Specialization: English and American Literature
MBA HR(ongoing) NMIMS
Courses & Certifications
Training Excellence – Dale Carnegie (2025)
High Impact Presentation- Dale Carnegie (2005)
Myers-Briggs Type Indicator (2023)
Neurolinguistic Programming (2023)
Problem Solving & Decision Making : Johari Windows(2011)
Graduate Fine Arts

Professional Experience
Head – Learning & Development (Specialist)
Sakal Media (AP Globale), Pune Aug 2024 – January2026

- Oversee complete L&D process across Young Talent, Leadership, Functional, Sales, Editorial, and Behavioral training.
- Design and implement innovative learning solutions aligned with organizational goals.
- Identify skill gaps and create tailored training programs.
- Collaborate with cross-functional teams to drive operational excellence and leadership development

Head – Learning & Development
Krsnaa Diagnostics Ltd Dec 2023 – Jul 2024

- Directed induction programs and competency assessments.
- Designed and implemented key policies (POSH, Management Skills Code of Conduct).
- Managed leadership and mid-level training initiatives using Generative AI.
- Oversaw LMS administration and vendor relationships.

Head – Learning & Development
All Is Well Hospital & Anand Educational Society Sep 2022 – Jul 2023

- Led organizational training initiatives across healthcare and education sectors.
- Designed behavioral and leadership development programs.
- Implemented LMS-based learning solutions.

Mrigayas Creations Pvt Ltd
Manager Training- Feb 2018 - Mar 2022

- Directed the development of creative skills training programs, voice-over, and digital media initiatives.
- Managed behavioral training programs, driving employee development and performance improvement.

Sutherland Global Services
Deputy Manager Training- Feb 2015 - Nov 2017

- Led the design and execution of various training programs, aligning with organizational goals and employee needs.
- Directed & took New Hire Orientation and role-based training initiatives, enhancing employee integration and performance.
- Managed the delivery of training programs via Adobe Connect, and offline in classrooms ensuring consistency and quality.

Freelancing
Trainer/ Facilitator August 2013- December 2014

- Assistant Professor Datta Meghey College
- Kalsekar College
- SAV Acharya College
- Stanford English Academy

Reliance Globalcom Ltd
Trainer: Nov 2005 – May 2006 & Apr 2010 - Jul 2013

- Managed first-level recruitment and pre-process communication skills training.
- Led leadership behavioral training programs, driving leadership development and performance improvement.
- Voice and accent training and employee engagement activities, enhancing communication skills and employee satisfaction
- Launched Grammar Games and Elearning based modules

Hutchinson Wampoa (3G)
Senior CSR Apr 2007 – March 2010

Attended to the billing calls of 3G UK customers

St. Xavier's & DAV School
PRT: February 2003-January 2005

All subjects for class 3 students in DAV
English language and literature till class 10 in St. Xavier's School

Key Achievements

- Recognized as Most Effective Assessor (2010–11).
- Awarded Language Expert title for corporate excellence.
- Honored as Best Entrepreneur (2015–16).
- Launched Ink to Impact editorial training program (2025).
- Coordinated Six sigma in Sakal leading to 65 lacs saving over 3 months (2025)
- Hosted show with Ranvijay Singh for ICC World Cup.
- Lent voice for Reliance Industries IVR and training modules.
- Directed CSR activities, Rewards & Recognition events, and Town Halls.