

Faizan Ahmad(IT/QA Engineer)

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SUMMARY

I have 3+ year skilled and experienced in IT domain as IT Engineer/Quality Assurance in Manual and automation where I used high skilled methods and tools for quality check though testing the websites and application based on javascript,Java ,C# and python to ensure the Quality and performance as per the Requirement with minimal bugs/defect to deliver and deploy the project for the user in the banking, insurance , e commerce and car rental domain.

EXPERIENCE

IT Engineer,Byjus 1 March 2022- 04 march 2023

Roles and resposiblities:

- Managed and maintained company computers, laptops, printers, and other IT equipment to ensure smooth daily operations.
- Installed, configured, and updated operating systems, software, and business applications.
- Provided technical support to employees for hardware, software, and network-related issues.
- Monitored and maintained internet connectivity, Wi-Fi networks, and internal LAN infrastructure.
- Administered user accounts, email setups, password resets, and access permissions.
- Performed regular data backups and ensured system security with antivirus and cybersecurity measures.
- Diagnosed and resolved IT issues efficiently, coordinating with external vendors/service providers when required.
- Maintained IT asset inventory and documented systems, accessories, and technical records.
- Supported CCTV systems, biometric/attendance devices, and assisted with basic server administration tasks.
- Ensured company data protection compliance and adherence to IT policies and procedures.

IT QA Engineer(Techlens global)
march 2023-Jan 2026

Responsibilities-:

As quality assurance engineer my role is to ensure that a product meets quality requirements ,bug and defect free.

- **Taking part in Planning**: Ensuring requirements are clearly defined and communicated, and that the product development process is planned and scheduled though scrum, KT and meeting.
- **Perfrom Testing**: Designing, creating, and executing manual and automated tests to identify defects and bugs through Jira, Azure ,excel and selenium tools.
- **Analyzing objectives**: Analyzing test results to identify what went wrong and what went right
- **Documentation** : Documenting defects, test procedures, and other relevant information through Ms-excel and word.
- **Communication:** Communicating with developers, product managers, and other stakeholders to ensure issues , requirement, changes and suggestions to better project output.
- **Improving**: Making suggestions to improve the product and its quality to team and manager.
- **Monitoring**: Monitoring the product development process and bug resolution efforts through Agile .
- **Reviewing and reporting**: Reviewing software documentation, generate bug closure report and the final product before release.

PROJECTS

Wakeel- car Insurance portal (saudi)

- Analysis the document and attend the KT
- Perform regression and sanity through Selenium script with Jenkins
- Taking participation in CI/CD and build for testing through Jenkins.
- Logging bugs/defect to developer,verified and fixes bugs.
- Perform API testing on postman ,mobile and cross browser testing
- Perform database testing with SQL for the related tables

Trebi- BMW Rental car website(itlay)

- Attend scrum meeting, KT and project requirement view meeting
- Go through the project requirement documents(FRD'S or SRD)
- Writing test cases on AZURE .execute test cases , logging bugs.
- Communicate with developer for bug fixes and verification
- Perform API testing with Swagger. Regression and sanity.
- Perform load and stress testing on Jmeter/loadrunner.
- Generate reports and share to the manager

IDOS-BMW website testing (italy)

- Analysis the software Requirement
- make the SRD'S or FRD'S for the product
- Writing Test cases and Update RTM on excel/JIRA.
- Execute test cases on excel /JIRA , defect logging and fixes and verified bugs .
- Perform mobile testing on appium
- Making test summary reports, closure report and share it with manager .

Education

- Intergal University, Lucknow B.tech(Computer Science), 80%, 2022
- Aligarh Muslim University, Aligarh,U.P
- PCM, 60%, 2016
- Woodbine floret school • Aligarh 10th,70%,2013

CERTIFICATIONS

Star Performer of the month

Techlens Global • 2023

- Certified in Quality, hardworking and well performed in test project testing, documenting and reports.

SKILLS

Manual Testing

- SDLC/STLC,Non-Functional Testing,Functional Testing.
- Version Control Systems-GIT/GITHUB and CI / CD
- Test Management Tool, ,Defect Tracking Tool, Agile,Scrum,Azure,JIRA.
- Load and Performance Testing,Jmeter,Loadrunner.
- Progamming language-Java,Javascript,C++,Html,CSS,SQL,DATABASE.

Automation Testing

1. Backend Automation,Frontend automation and Mobile Automation.
2. API Testing,Postman,Swagger.

3. UI and API automation testing(Selenium/SOAPUI) 4.Selenium,Appium,Cypress,TestNG,JUnit,cucumber,Test Script,Test Suites. 5.REST-assured,UNIX / Linux platform

system testing (involving networking / storage / virutalization product line) , coding in languages including, , C, C++, C#, or Python.

Communication skills

1. Analytical thinking,Strong analytical and problem-solving skills.
2. Verbal and writing skills
3. Strong organisational skills,agile working to coordinate the team, good teamwork skill. 4.Multitasking and Attention to detail

Language

Hindi and english

byjus

2nd floor Liberty plaza, Ramghat Road, Aligarh, Uttarpradesh - 202001

EXPERIENCE CERTIFICATE

Date: 28 March 2023

Ref No: 28750372

To Whom It May Concern,

This is to certify that **Faizan Ahmad** (Employee ID: TNLFA1) worked with us as **IT Engineer** in the **IT** department from **1 March 2022** to **15 March 2023** (12 months).

IT Engineer

During the tenure, Faizan Ahmad demonstrated excellent performance and accomplished the following:

impactful contributions

We wish Faizan Ahmad all the best for future endeavors.

Shivam
Manager



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