CURRICULUMVIATE



RajendraSingh Deshwar

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Objective

To put to use my skills in an organization that provides challenges and opportunities to progress through the recognition of hard work. To work in an innovative team environment and make a positive contribution towards the company goals

Education

Examination/Degree	Board/University	Duration	MarksObtained
M.C.A(Post-Graduation)	Maharishi Arvind Institute of Science and Management, Jaipur (RTU)	2013-2016	69%
B.C.A(Graduation)	Star Infotech College ,Ajmer (M.D.S.U Ajmer)	2009-2012	65%
Matriculation(12^{th})	KendriyaVidyalayaNo.1,Ajmer(C.B.S.E.)	2008-2009	66%
Intermediate(10^{th})	KendriyaVidyalayaNo.2,Ajmer(C.B.S.E.)	2006-2007	45%

PersonalProfile

- Father'sName&Occupation : Shri.AmarSingh(Ret.Government Servant)
- Mother'sName&Occupation : Smt.Jaidai(Housewife)
- DateofBirth : 30-Jan-1992
- Maritalstatus : Married
- Nationality : Indian
- Language : Hindi&English

TechnicalSkills

- **Platform/Operating**
- **Systems**: All windows platforms, Cloud & NonCloud / On Premise.
- **Other**: Working Knowledge of Internet &E-learning.
- **DatabaseSystems:**Oracle10g&11g,SQL

Professional Experience

Senior Consultant-Implementation (April25th2016ToTillNow)

Company	:ROYAL DATAMATICS PvtLtd
Corporate Office	: DELHI
Working in Branch Office	:Jaipur (Rajasthan)
Designation	:Senior Consultant-Implementation
Product	:Bluekaktus and Apps10i (**ERP Software**)

Tasks Assigned :

ERP Software Implementation, Knowledge Transfer to Development and Testing Team on the requirement, Enhancement (Configuration, Data Upload and Mock Run, Conference Room Pilot, Training and Roll-out), **Training, Onsite Visit, Coordination and Support Management.**

- **MODULES COVER in ERP Software**
  - ADMIN Module
  - MASTE Module
  - PROCUREMENT (Inventory) Module
  - PRODUCTION Module
  - Account & Shipping Module

Professional Description

- Client Interaction, Project planning, Requirements Gathering & Analysis, Preparation of Functional Requirement Document, Solution Document and End user Training and Testing.
- Coordinating with development team and testing team for the customizations.
- Assigning Tasks and managing the team to active their goals in timeline.
- I have implemented and provide training the following modules for the clients admin module, master module, order module, procurement, production, exports documentation, accounting, costing, TNA Management.
- Coordinating with technical and product development teams for resolving technical issues and in the development of the product.
- Provide training, updating software, editing trigger procedure.
- To coordinate with support and product team for issue resolution and get Assurance by client for their issue.
- Lead understanding in terms of customization if required and coordinate with Product development Team and Implement on client side and provide training for new update on responsible team.
- Constantly up-date knowledge on new product developments.
- Train/Hand-hold customers for ensuring utilization of the product/services Implementation Consultants.
- Managing customer's tickets through Support Ticket System online automated Ticketing System and check all ticket on daily basis.
- Experience in testing at the customer environment, complete flow of testing to understand the impact of the patch being deployed.
- Help BD team up-sell/cross-sell, and some time going to client side for product demonstration.
- Preparing the strategic road map for implementation with client for data management and configuration for "going live".
- Coordinate with client Project In charge for setting milestones for implementation for "going live".
- To ensure dues are collected from clients as per norms
- Give inputs to the Top Management and Engineering Head on competition, market intelligence and other information that would add value for business engagement

- Strict compliance to the process documents / formats for timely MIS as per the norms set from time to time
- Send DSR for ongoing live project on daily basis till the project goes live.
- Interacting frequently with existing clients for feedback and also get Valuable feedback by client on quarterly basis.
- Collaboration with Clients and internal management to maintain healthy business relationships.
- Maintain all Client Backup by Task scheduler by automatic daily backup scheduler.

My Responsibilities Includes

- Managing the process related functions on daily basis. .
- Update Daily Working task in JIRA Tool
- All Urgent Project Status Update in JIRA tool
- Preparing daily, weekly reports and sent to management team and monthly status on client.
- Handling query mail related to billing or payment and reply on daily basis.

Key Skills

- Willingness to work hard, Desire to learn.
- Good in decision-making.
- Handling team member and also Can work effectively in a team as well as individually.
- Ability of learning and grasping new things easily.
- Punctuality, Ability to deal with people diplomatic.

Hobbies & Sports Achievements

- Playing Boxing, Basket Ball, Computer Games & Mobile Games, Listening Music, Drawing
- 2Time gold medalist in inter college boxing championship.
- 2 Time participated in All India Inter University Boxing Championship

DECLARATION

I hereby declare that all the above given information is true as per knowledge.

Place: Jaipur

Date:

(Signature)