CV

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Objectives

- To pursue a professionally satisfying growth and challenging career. Seeking a quality environment where my knowledge can be shared and enriched for the organization's and my self's development.

Summary of Experience

- Possessing ten years and six months of vast experience in the field of Computer Software & Networking where Planning, Implementation, Administration, and troubleshooting are involved with multiple platforms of OS viz., Microsoft Windows, Linux Mint, Ubuntu, Fedora, CentOS, Mac OS, etc.

Expertise

- Managing Mail server, Web server, LDAP server, firewall servers, and other important servers running on most secured OpenBSD and Linux Operating Systems with handwritten firewall rules/packet filter rules.
- System administration of server hardware and OS.
- Identifies, diagnoses, and resolves problems for personal Computer software, hardware, Internet, and new computer technology users.
- Provides one-on-one end-user problem resolution for the web.
- Diagnoses and resolves end-user network or local printer problems, PC hardware problems, Internet, e-mail, WLAN, and local-area network access problems.
- Coordinates timely repair of PC equipment covered by third-party vendor maintenance agreements.
- Able to work independently and within a team-spirited environment.
- Good knowledge and understanding of the network infrastructure and protocols such as TCP/IP, HTTP, etc.
- Desktop (PCs, Laptops, and Peripherals) hands-on experience with both hardware and software.
- Helps install local area network cabling systems and equipment such as network interface cards, hubs, and switches.

Work Experience

Company: HCL INFOSYSTEMS Allahabad from DEC 7, 2012 to JUN 20, 2014.
Designation: Associate Engineer

Company: Harish-Chandra Research Institute (Department of Atomic Energy) Allahabad from JUN 23, 2014 to FEB 28, 2023.
Designation: Computer Assistant (Technical)

Company: Harish-Chandra Research Institute (Department of Atomic Energy) Allahabad from MAR 01, 2023 to till now.
Designation: System Admin

Job Responsibilities

- Responsible for designing and updating web pages.
- Responsible for troubleshooting and installing operating systems like Windows, Linux, UNIX, Mac OS, etc.
- Managing user accounts and giving share & security level permissions.
- Responsible for installing, setting, and maintaining the network, and configuring the peripherals, cabling, and equipment accordingly as per the required troubleshooting and installing operating systems.
- Responsible for maintaining the company strategy like designing, implementing, and supporting enterprise network components.
- Responsible for monitoring whether all the components are available for successful communication.
- Timely analyze whether any repairs or replacements are needed.
- Responsible for configuring & troubleshooting SWITCHES.
- Monitoring complete network & providing network statistics.
- Responsible for maintaining the network & troubleshooting network-related issues.

Academic Qualification

Academic:

- **B. Tech** from **AIEM Kanpur** in 2012.
- **M. Tech (Part-Time**) from **MNNIT Prayagraj** in 2022.

Technical Skills:

- **Server 2003, 2008, Windows 7, Windows 8, Windows 10, Ubuntu, Linux Mint, etc.**
- **MS Office, Excel, Word, PowerPoint, Hardware & Networking etc.**
- **Handling Scientific Software, such like Mathematica, Matlab, Kile, GNU Plot, GCC etc.**

Assets

- Hardworking, Self-confident, meets deadlines on task entrusted and has ample analyzing capacity.
- Takes Initiative and no additional directions are required once work is explained and assigned.

Personal Information

Material status : Single.
Date of Birth : 10-04-1991
Languages Known : Hindi & English.

Declaration

I hereby declare that the above information furnished is true to my knowledge and belief.

Date: 31/08/2025 Shyam Narayan Pandey
Place: Prayagraj