Nand Kishor Sharma

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CAREER OBJECTIVES

To work in an organization which provides me with ample growth opportunities while making a significant contribution towards the success of the company.

ACADEMIC CREDENTIALS

Year(s)	Qualification – Degree	Board/University	Percentage/CGPA
2022-2024	Master's of Computer Application	JECRC University	8.00 CGPA
2018-2021	Bachelors of Computer Application	ICFAI University	8.83/10.0
2017-2018	XII	RBSE	59.00%
2015-2016	X	RBSE	63.00%

WORK EXPERIENCE

A3 logics *june 2021 – aug 2022*

Electronic Data Interchange Analyst

- Worked under HIPAA Domain and Dependent verification service.
- Ability to work with competing priorities and escalate to management as needed.
- Resolving tickets regarding inaccurate information in the system.
- Worked with multiple internal and external teams and contacts including Account Management and EDI teams, clients and carriers.
- Maintains client confidentiality in conformance with PlanSource and the client confidentiality policy.

Cognizant *nov 2023 - Apr 2024*

Process Executive

- Handled Multiple Client Queries related to Google Ads Account.
- Helped clients to manage campaigns focusing on max ROI and reducing (CPC)
- Conducted keyword research to improve ad relevance and Quality Score of the campaigns.

CERTIFICATIONS

Successfully completed **AWS Academy Graduate – AWS Academy Introduction to Cloud Semester 1 & 2**

SKILLS

Basic SEO Principles (on-page optimization, title tags, keyword research, Audience targeting)

Basic Programing and hardware knowledge

Interest

- Content Writing & Creation

I hereby declare that the information stated above is true to the best of my knowledge.
Name: Nand Kishor Sharma