# Aditya Jangid

Location : saiwar, shahpura , jaipur , Rajasthan
phone : 7339919178 , 9530071003

## Personal Details

- **Father's Name:** Mr. Pramod Kumar Jangid
- **Mother's Name:** Mrs. Anju
- **Languages Known:** English, Hindi

### PROFESSIONAL SUMMARY

**"Tech-savvy professional with 3 years of experience at Amazon and a strong background in online marketing. Expert in verbal communication and professional calling, with a proven ability to engage customers and build relationships. Skilled at using digital tools to drive results and solve problems efficiently. Passionate about technology and dedicated to delivering high-quality performance in fast-paced environments."**

## Skills

| | |
|---|---|
| What's your main profession? | **Customer Engagement Specialist** and |
| How many years have you been in this line of work? | Marketing & Customer Engagement Professional (3+ Years Experience) |
| What are your top 3 skills? | **Strategic Communication**<br>**Digital Marketing**<br>**Technical Proficiency** |
| | |

# Experience

### WORK EXPERIENCE

**Amazon | Marketing & Customer Operations Associate** *2022 – 2024*

- **Communication Excellence:** Managed high-volume customer interactions and professional calling tasks with a high rate of issue resolution.
- **Marketing Support:** Assisted in executing **online marketing strategies** and utilized digital tools to enhance brand presence.
- **English Fluency:** Leveraged strong English speaking and writing skills to communicate effectively with diverse clients and internal teams.
- **Tech Operations:** Utilized Amazon's proprietary software and tech platforms to maintain data accuracy and streamline workflow operations.

# Education

**Secondary (10$^{th}$ ) Rajasthan Bord ( RBSE )**

**Senior secondary (12$^{th}$ ) Rajasthan Board ( RBSE )**

**Graduation university of Rajasthan**

# INTERESTS & ACTIVITIES

**Sports: Playing and watching Cricket.**

**• Hobbies: Reading Books, Exploring new places (travelling).**

**• Passion: " tech and communication to drive digital growth."**

# THANK YOU!

"I look forward to the opportunity to discuss how my experience and skills can contribute to your team."

**""I am excited about the opportunity and look forward to the next steps."**