Ved Prakash Sain

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Career Objective

To work with a reputed organization where I get challenging atmosphere so that I can utilize all my potential and excel vertically with the organization.

Work Experience:-

- **Presently working with Banasthali Vidyapith as a Junior Technical Assistant from April 2022**

- Maintain labs software, hardware and network level
- Lab attendant as per lab duties and support to students in lab
- Software installations, Antivirus installation and update as per lab requirements
- Enforces procedures for the use of the laboratory area and the use of equipment, supplies, materials, software, hardware and peripherals.
- Troubleshoots and diagnoses basic problems with computer equipment. Performs minor maintenance and repair on equipment, as necessary
- Maintains records of activities undertaken in the computer lab which includes tracking the number of students utilizing the lab
- Install printers, scanners and other hardware
- Manage the local area network (LAN)
- Assist students and teachers with login issues
- Supervise students during computer classes and tests
- Inform staff members and students about software updates
- Maintain student discipline in the lab
- Train students on new hardware or software
- Troubleshoot hardware and software applications as needed
- Wi-Fi routers, access points configurations, installations, Wi-Fi Registration for students and faculty members and resolved Wi-Fi related issues
- Technical Supports in conferences, meetings, webinars, colleges fests, and others programs conducted by university
- Attend other assigned duties by higher authorities like: - admission process, exam duties and help-desk duties, other duties in university fests.

- **Worked with Deepshikha group of colleges as a System Administrator from July 2014 to April 2022**

- Resolved Hardware, Software & Networking Problems
- Appoint lab technicians and guide them.
- Lab attendant and technical support to students
- Maintains all computer labs, windows installations, antivirus installation,upadates,software installations as per labs requirements
- Handling the network of more than 2000 computers with team, Designing & Implementing Physical Network

- support in online exam as network and system administrator
- Network printer installations, sharing and troubleshooting issues
- Wi-Fi routers, access points configurations, installations, Wi-Fi Registration for students and faculty members and resolved Wi-Fi related issues
- Technical Supports in Online classes
- Maintain ISA server, DHCP server, DNS server,
- Maintain All I.T. assets and software's Records as per department wise, labs wise
- Maintain Bio-metrics attendances machines and bio-metric server
- Technical Supports in conferences, meetings, webinars, colleges fests, and others programs conducted by college or university
- Attend other assigned duties by higher authorities like: - admission process, exam duties, help-desk duties, other duties in college or university fests.

❖ **worked with Vinayak Jewels (India) Pvt.Ltd. as a System Administrator from August 2013 to July 2014**

- Resolved Hardware level, network level, and software level technical issues
- Windows installation, troubleshooting, upgrades, software installations and troubleshooting, Antivirus installation and updates
- Installation & Management Of Windows Server 2003, Windows XP, windows 7, ms office, and other software's
- Outlook configuration, backup, and troubleshooting
- Resolved jewels soft problem when User requirements
- Maintained Kerio win root firewall server
- Maintained networking racks, Switches and LAN.
- Maintain Bio-metrics attendances machines and bio-metric server
- Maintained the dvrs, cameras, and securities devices, CCTV camera footage and playback whenever required.
- Wi-Fi routers, access points configurations, installations and resolved Wi-Fi related issues
- Printers installations, sharing, Troubleshooting technical issues
- Technical supports in conferences, meetings, and jewels webinars
- Maintained Ticketing tool and Support users for Technical Issues.

❖ **Worked with BSFL (Bhartiya Samruddhi Finance Limited) as a Sr. Assistant IT from April 2010 to Sept 2012**

- Support Jaipur area Office and Rajasthan, Delhi, UP Branch Units
- Visit in Units for resolved I.T. issues and maintenance
- Maintain I.T. asset records Per Unites wise
- Resolved Hardware level, network level, and software level technical issues
- Windows installation, troubleshooting, upgrades, antivirus installation & updates, software installations and troubleshooting,
- Installation & Management Of Windows Server 2003, Windows XP, windows 7, ms office, and other software's
- Outlook configuration, backup, and troubleshooting
- Resolved Delphix7.0 problem when Units requirements
- Wi-Fi routers, access points configurations, installations and resolved Wi-Fi related issues
- Printers installations, sharing, Troubleshooting technical issues

- Technical supports in conferences, meetings, and webinars
- Maintained Ticketing tool and Support Units for Technical Issues

Academic Qualification

Exam passed	Year	Division	Board/University
Secondary	2003	II nd	Board Of Rajasthan, Ajmer
Senior Secondary	2005	IST	Board Of Rajasthan, Ajmer
B. A.	2008	II nd	Rajasthan University, Jaipur
PGDCA	2018	Ist	Swami Vivekanand Subharti University, Meerut

Professional & Technical Qualification

ACHNP (Advance Computer Hardware & Networking Professional)

- A+ -Comptia Certification For Hardware & O S
- Network+ -Comptia Certification For Networking
- MCSE -Microsoft Certification For System Engineering On Win 2k3
- CCNA -Cisco Certification For Network Administration On Cisco Router & Switch

Skill Set: Windows Platform

Operating Systems

- Installation & Management Of Windows Server 2000 & Windows Server 2003, Windows XP
- Installation Of Windows 2003 Server Domain Controllers
- Implementing Of Servers (DHCP,DNS, FTP, IIS, SUS, SMTP, POP3)
- Knowledge of AD Terminology (Object, Schema, Sites, Forest, Tree, Domain, Domain Controller, Child domain etc.)
- Installing & Managing Printers In AD Environment

Hardware

- Assembling / Disassembling a Computer Fault Finding & Recovery

Networking Products

- Servers, Clients, Hardware Devices (Hub, Switch, Router, Modems & Network Interface Cards) Media (Guided & Unguided), Topologies, Contents, Services.

Network Fundamentals

- Recognize The Devices & Services.
- Explain The Role Of Protocols In Data Network.
- Describe The OSI Model & How The Layers Operate In Sample Network.
- Design, Calculate, & Apply Subnet Masks.

Routing Protocols & Concepts

- Describe Purpose, Nature, Configuration, Operations Of a Router & Certify Router Interfaces.
- Describe RIP, RIPv1, RIPv2, EIGRP, & OSPF.
- Describe Class full & Classless Routing Behaviors in Routed Networks.

LAN Switching &Wireless

- Describe Enhanced Switching Technologies Such As VLANs, VLAN Trunking Protocol (VTP), Rapid Spanning Tree Protocol (RSTP), Per VLAN Spanning Tree Protocol (PVSTP), & 802.1q & To Configure It.
- Identify & Describe the Purpose ofthe Components in a Small Wireless Network, Such as Service Set Identification (SSID), Basic Service Set (BSS) & Extended Service Set (ESS).

Accessing the WAN

- Configure & Verify Basic WAN Serial Connections Including Serial, Point To Point & Frame Relay.
- Describe, Configure, Apply Monitor, & Troubleshoot Access Control List Based On Network Requirements.
- Describe The Importance, Benefits, Role, Impact, & Components Of VPN Technology.
- Explain, Configure Verify, & Troubleshoot IP Addressing Services Including Network Address Translation (NAT), DHCP, & DNS.

Personal Information

Father's Name : Shri. Kishan Lal Sain

Date of Birth : 3 May 1988

References would be furnished upon Request

Date: - (Ved Prakash Sain)