ARUN DETWAL

25 B, Arjun Puri, Imli Phatak, Jaipur Rajasthan (302015)
+91-8107701162
arun.detwal85@gmail.com

Professional Summary:

Seasoned IT professional with extensive hands-on experience in network management, system administration, and cybersecurity. Possess A+, N+, MCSA and CCNA certifications from IIHT Institute Jaipur. Also have Linux certification from Linux World Jaipur and recognized as a Microsoft Certified Professional (MCP) with ID: 7800873. Proven track record of implementing robust IT solutions and optimizing network performance for enhanced operational efficiency.

Technical Proficiencies:

- Managed and maintained the organization's IT infrastructure, including servers, networks, and systems.
- Planned, implemented, and monitored IT projects to ensure timely delivery and alignment with business goals.
- Proficient in designing and implementing physical network infrastructures.
- Oversaw hardware and software installations, upgrades, and troubleshooting.
- Coordinated with vendors and service providers for procurement and technical support.
- Monitored system performance and resolved technical issues to minimize downtime.
- Managed IT budgets, cost control, and resource.
- Proficient in Amazon Web Services (AWS).
- Skilled in utilizing cPanel, Apache, MYSQL, and FTP, DHCP
- Responsible for maintaining equipment inventory, along with documenting vendor interactions.
- Familiar with RedHat Enterprise Linux (Server-Client) systems.

Experience

System Administrator II **Aug 2021 – Nov 2023**
CIRCULANTS SOFTWARE PVT LTD. **Jan 2024 – May2025**

- Administer Sophos Firewall, implementing user-specific restrictions for web browsing and other activities.
- Handle VPN user configurations on Sophos.
- Provide technical support for a network of 150 laptops, collaborating closely with the team.
- Managed user accounts in Microsoft 365 Admin Center including creation, modification, and deletion of users
- Created and maintained Distribution Lists (DLs) and security groups for organizational communication.
- Assigned and managed licenses for users based on business requirements.
- Performed device join and registration (Azure AD Join) for user laptops.
- Utilize Intune portal for creating and implementing organization-level policies.
- Maintain comprehensive inventory records of equipment and parts, including vendor-related documentation.
- Proficiently handle AWS services (EC2, IAM, Security Group, VPC).
- Administer Azure accounts for clients, including VM creation, storage setup, and container management.

- Play an integral role in ISO (bis-27001) compliance-related activities.
- Designed, established, and maintained the 'Zoho Desk' ticketing tool environment, streamlining service desk tasks and ensuring organized records.
- Successfully executed server migrations between two AWS accounts

Network Administrator **June 2017 – July 2021**

Rajasthan Network Solutions

- Proficiently administer Sophos Firewall, implementing user-specific restrictions for web browsing and other activities.
- Configured and monitored routers, switches, and firewalls as per client requirements and provided technical support
- Maintain inventory records of equipment and parts, as well as document vendor interactions.
- Created and maintained Antmedia streaming server on AWS environment.
- Skill fully manages FTP, DHCP, WDS, and Server operations.
- Expertly design and implement physical network infrastructures.
- Successfully oversee Seqrite Enterprise Security Server operations.
- Effectively manage GoDaddy and Gsuite admin accounts.

Network & Broadcast Admin. **Feb 2016 to Dec 2016**

Rajasthan Patrika Group (Patrika TV) (Forte foliage P. LTD)

- Proficiently configure and manage Pfsense Firewall, ensuring tailored user restrictions for web browsing and related activities.
- Expertly handle and configure Cisco switches including models 3050, 3650, and 2960.
- Skillfully implement VLAN configurations in switches, enhancing network segmentation.
- Effectively set up and manage Unifi WiFi infrastructure, ensuring seamless connectivity.
- Successfully administer DHCP Server operations in OpenSuse environment.
- Design and implement robust physical network architectures, optimizing performance and reliability.
- Supervise a team in maintaining a network supporting over 150+ computers, ensuring uninterrupted operations.
- Proficiently manage video network systems, equipment, and servers, overseeing functions like teleprompter, switcher, video server, and associated components.

Network Administrator **Nov 2014 to Jan 2016**

Balaji Websoft Private Limited

- Proficiently oversee SQL Server 2008, including client connectivity, and perform regular Backup and Restore operations.
- Skill fully manage SmarterMail, handling the creation and deletion of mail IDs.
- Configure and effectively administer VisualSVN Server.
- Maintain inventory records of equipment and parts, along with documenting vendor interactions.
- Successfully configure and manage DIGISOL and Beetel WiFi routers, ensuring optimal network performance.

- Design and implement robust physical network infrastructures, optimizing connectivity and efficiency.
- Expertly manage a network supporting over 60 computers, ensuring uninterrupted operations.

Network Administrator **May 2013 to July 2014**

Rajasthan Patrika Private Limited

- Proficiently configure and manage Pfsense Firewall, implementing customized user restrictions for web browsing and related activities.
- Expertly handle and configure Cisco switches, including models Cisco-300, Cisco-500, and Cisco-3050.
- Skillfully implement VLAN configurations in switches, enhancing network segmentation.
- Configure and proficiently manage Nagios network monitoring tool on Linux platform, ensuring comprehensive system oversight.
- Successfully set up and manage various networking components including DIGISOL dg-ps1010u USB print server, DIGISOL WiFi, DIGISOL Repeater, and Linksys WiFi router.
- Manage DHCP Server operations in Server 2003 environment, optimizing IP allocation.
- Install Linux (Open Suse) in text mode with Webmin for streamlined server management.
- Design and implement robust physical network infrastructures, optimizing connectivity, and performance.
- Supervise a team in maintaining a network supporting over 250 computers, ensuring uninterrupted operations and optimal functionality.

Network Administrator **July. 2012 to April 2013**

Excel Technovation Pvt Ltd Jaipur (for Jaipur Development Authority)

- Proficiently oversee and manage Cyberoam Firewall, effectively implementing user-specific web browsing restrictions.
- Expertly handle and configure 3com switches, including models 3COM-5500, 3COM-4200G, and 3COM-4400.
- Skillfully manage SQL Server 2008, ensuring seamless client connectivity, and executing routine Backup and Restore operations.
- Design and implement robust physical network infrastructures, optimizing connectivity and performance.
- Configure and manage Linksys WiFi router, ensuring reliable wireless connectivity.
- Supervise a team in maintaining a network supporting over 400 computers, ensuring uninterrupted operations and optimal functionality.
- Configure and manage Sharp panel for streamlined operations and enhanced productivity.
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Education

- MCA from University of Technology
- BA from Rajasthan University

Professional Training and Certifications

- A+, N+ Certification, IIHT Institute Jaipur
- MCSA, CCNA Certification, IIHT Institute Jaipur
- Linux Certification, Linux World Jaipur
- Microsoft Certified Professional (MCP), ID: 7800873

I hereby declare that all the information furnished above are true to the best of my knowledge.

Date: **(Arun Detwal)**